



Hospital Information Quiz

1. The Mission Statement of Palms West Hospital is "At Palms West Hospital our physicians, employees, and volunteers are committed to providing our community with safe, efficient, compassionate healthcare of the highest quality".
 - a) True
 - b) False

2. In the acronym "SERVE", the letters stand for all of the following, except:
 - a) S Serving others first...every way, everyday
 - b) V Value...effective use of time and resources, everyday
 - c) E Excitement...Assisting patients with true excitement
 - d) R Respect...everyone, everyday

3. The emergency number to call any "code" or "rapid response" is:
 - a) 0
 - b) 911
 - c) 4444
 - d) 798-3300

4. The code called for all pediatric emergencies that require immediate physician and code team response is:
 - a) "Code Pink"
 - b) "Code Adam"
 - c) "Code Blue Pals"
 - d) "Code Red"

5. The code called for a missing or abducted child is:
 - a) "Code Adam"
 - b) "Code Search"
 - c) "Code M"
 - d) "Code Pink"



6. Palms West Hospital Policies and Procedures can be found:
 - a) Palms West Hospital.com
 - b) In a book at the nurses station
 - c) On the Palms West Intranet
 - d) In the Nursing Supervisor's office

7. Confidential Information includes all of the following, except:
 - a) Patient Financial Information
 - b) User ID
 - c) Passwords
 - d) Patient lab results

8. Before exiting a patient's room, you should always say:
 - a) "I'll come back when I can"
 - b) "Just yell if you need me"
 - c) "Is there anything else I can do for you"
 - d) "Have your family come find me if you need"

9. The Patient Right which states that they have "the right to considerate, respectful care at all times and under all circumstances, with recognition of the individual's personal dignity" is:
 - a) Personal Safety
 - b) Communication
 - c) Respect and Dignity
 - d) Privacy and Confidentiality

10. It would be appropriate to release patient information without consent to:
 - a) The patient's cousin who is also a physician
 - b) The respiratory therapist doing an ordered procedure on the patient
 - c) The volunteer who states she is a friend from church
 - d) The patient in the next bed



11. It is OK to post a picture of a patient to a social media site ie Facebook, Instagram, etc. even if the patient and/or family member request you to.
 - a) True
 - b) False

12. Photo ID badges are required at all times for everyone, except:
 - a) Visitors
 - b) Physicians
 - c) Patients
 - d) Students

13. The regulatory agencies which we have to be compliant with include:
 - a) JCAHA – Joint Commission on the Accreditation of Healthcare Organization
 - b) AHCA – Florida Agency for Health Care Administration
 - c) OSHA – Occupational Safety & Health Administration
 - d) All of the above

14. A _____ is required to be completed for every happening that is outside the usual routine, normal, customary or ordinary activities of the facility by the end of the shift in which the event occurred.
 - a) Occurrence report
 - b) Sentinel Event
 - c) Code 15
 - d) Code Purple

15. Gloves are required_____.
 - a) when brushing your teeth
 - b) when answering call light
 - c) when touching blood/body fluid, mucous membranes or non-intact skin of any patient
 - d) when eating lunch in the cafeteria

16. The recapping of needles is acceptable in certain circumstances.
 - a) True
 - b) False



17. All linen is treated as infectious and is placed into _____ bags and sent to the laundry for processing.
- a) Red
 - b) Blue
 - c) Clear
 - d) White
18. Treat your back with care by doing all of the following, except:
- a) Get a firm footing, keep feet apart for a stable base
 - b) Always use the Z-Slider when moving a patient from stretcher to bed or bed to stretcher
 - c) Remember to use mechanical help (sit and stand lifts) only in extreme circumstances
 - d) Clear a pathway before moving an object from one place to another
19. In the event of a power failure, all ventilators and life saving equipment must be plugged in_____.
- a) safely, out of nurses reach
 - b) to red, emergency outlets
 - c) to emergency battery powered backpacks
 - d) regular outlets which are working
20. When a patient is considered a "high risk" for falls, what color socks will the patient be wearing?
- a) Blue
 - b) Red
 - c) Yellow
 - d) White



Hospital Information

Answer Sheet

- | | |
|-----------|-----------|
| 1. _____ | 11. _____ |
| 2. _____ | 12. _____ |
| 3. _____ | 13. _____ |
| 4. _____ | 14. _____ |
| 5. _____ | 15. _____ |
| 6. _____ | 16. _____ |
| 7. _____ | 17. _____ |
| 8. _____ | 18. _____ |
| 9. _____ | 19. _____ |
| 10. _____ | 20. _____ |

Acknowledgement

Student Name _____ School Affiliation _____

Signature _____ Date _____

Signature acknowledges that any incorrect responses have been reviewed and understanding of correct answer was verbally understood by the student.

Date _____
Education Coordinator / Department Supervisor